

#### **ABOUT**

Project Manager with strong technical background and management skills. Experienced in managing and delivering all types of content and software through different platforms and CRMs. Able to make decisions independently and take full responsibility when needed. Detail-oriented with the ability to organize and present complex solutions clearly and accurately.

#### CONTACT

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#### PERSONAL SKILLS

Time Management			
Communication			
Problem Solving			
Creativity			
Leadership			
Communication			

PROJECT MANAGER

## WORK EXPERIENCE

#### **CRMT DIGITAL**

September 2021 - To date PROJECT MANAGER

Technical lead responsible for achieving overall objectives, requirements set up, estimates and deliverables within the project scope. Works on campaign set up and quality control. Communication with clients on day-to-day basis.

- project management
- planning and estimation
- user stories and use cases
- quality assurance and UAT
- training and coordination
- nurture campaign set up and delivery
- targeting and segmentation (LeadGen)
- data management and reporting (Oracle BI, Google Analytics, DOMO)
- web design and code review
- email marketing and campaign execution

#### A-SOLUTIONS

September 2019 - September 2021

## DESIGN/MARKETING COORDINATOR

Designed all types of layouts and branding materials including Brand Book, Visual Guidelines, brochures, PowerPoint presentations, banners, newsletters. Wrote content for b2b purposes - case studies, white papers, blog articles, product descriptions. Managed social media accounts.

# PROFESSIONAL SKILLS

Marketing Automation

Quality Assurance

Web Design

Project Management

Corporate blogging

Graphic Design

Copywriting

### WEB DESIGN

HTML 5

CSS 3

Bootstrap

WordPress

Javascript

# MARKETING AUTOMATION

Oracle Eloqua

Adobe Marketo

Acquia Content Hub

Salesforce

HubSpot

# PROJECT MANAGEMENT/ SOFTWARE COLLABORATION TOOLS

Atlassian Software - JIRA and Confluence

GitHub

Postman

SourceTree

RoboHead

Trello

# GRAPHIC DESIGN

Adobe Photoshop

Adobe Illustrator

Canva

- graphic design
- web design
- SEO
- UX writing
- PR strategies
- web content development

#### **POLAR CAPE**

December 2017- May 2019

#### **CONTENT MANAGER**

Delivered all types of content including blog articles, web concepts, newsletters, white papers, user cases and scenarios. Managed social media accounts and email marketing campaigns. Participated in event organization and employer branding activities. Gained experience in account and project management.

- content management
- email marketing
- · account management
- PR and SEO strategies
- UX writing
- testing and segmentation
- quality control
- web content development

#### **CLIP MEDIA**

May 2017 - December 2017

#### PROJECT COORDINATOR

Edited, proofread and optimized content. Tracked and analyzed project progress. Led and managed a team of 8 people. Participated in talent acquisition and recruitment.

- account management
- press clipping
- · inbound marketing
- PR and SEO strategies
- translation and editing
- recruitment assistance

#### **SHADOWGRID**

September 2016 - April 2017

**UX WRITER** 

# CONTENT MANAGEMENT

CARMA

BizWizard

MailChimp

# OFFICE TOOLS

Microsoft Office 365 - Outlook

Word

Excel

PowerPoint

Visio

Azure AD

SharePoint

#### LANGUAGES

English

French

Romanian

Wrote copy for company website, branding materials, white papers, visual guidelines, blogs and case studies. Created and edited technical documentation. Developed web concepts and managed corporate social media accounts.

- content management
- UX writing
- web content development
- b2b marketing

#### MEDIA PRINT MACEDONIA

October 2013 - October 2016

#### **DEPUTY EDITOR IN CHIEF**

Translated, edited, proofread and optimized content for websites. Conducted interviews with high-profile clients and public figures.

- translation and interpretation
- proofreading
- editing
- press clipping
- creative writing
- journalism

### CERTIFICATIONS

#### **UDEMY**

The Ultimate Agile Scrum Master Certification Training

# INTERNSHIPS

VFX - MATTE/PAINT ARTIST

FX3X - Skopje

#### EDUCATION

BACHELOR'S DEGREE, MAJOR IN FRENCH LANGUAGE AND LITERATURE

Ss. Cyril and Methodius University | Faculty of Philology BLAZHE KONESKI - Skopje