

RAMA DEVI

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SUMMARY

ISTQB Certified QA Engineer with 9+ years of qualitative experience in Functional, non functional,UAT, API, automation and ETL testing using AGILE methodologies.

Proven ability to adapt to dynamic environments and consistently deliver reliable and effective testing solutions.

SKILLS

Test & Configuration Management tools: QaTraq, RTM,VSS, Subversion,TFS, Azure Devops, Jenkins, Github and Bit bucket.

Automation Framework: Robot,Data Driven, Keyword Driven, TestNG,BDD and JUnit.

Defect Tracking Tools : Clear Quest, Devops, Bugzilla, Mantis, Jira, ALM,Confluence

Languages : C#, VBScript, JAVA, JavaScript, Python, HTML, XML

API tools: SOAP UI, Postman

Functional and Performance tools : Selenium WebDriver, RIDE, QTP, Winrunner,Test Complete, Neoload and LoadRunner

Other Tools : Power BI, SSRS,SSMS, Salesforce CRM and JDE.

Operating Systems : Windows,UNIX, LINUX

Domain : Finance, Insurance, Health Care,Transportation

EXPERIENCE

Senior QA Engineer

UNISYS | Dec 2021-Apr 2024

Project : Oracle Insurance Policy Administration (Globe Life)

Overview :

Globe Life is an insurance company that sells different insurance products. Globe Life empowers its customers to make tomorrow better by offering products that help secure their financial future and protect them when tragedy strikes. The OIPA application architecture invokes data from upstream apps, and further validation is performed through downstream applications.

Responsibilities :

- Analyzed requirements from FRD, BFRD and business workflow documents by incorporating assigned user stories.
- Demonstrated strong understanding of policies, premiums, billing, payments, and claims from a business perspective and successfully converted them into testable scenarios.
- Conducted Smoke, GUI, Functional, Regression, Integration, System and Database testing.
- User Stories assignment, test case design, review, and execution of functional and E2E Test cases using Azure DevOps.
- Defect validation and Defect Analysis with good documentation to reproduce defects using tools like DevOps and Jira.
- Collaborated in the development of robot scripts to automate regression suite for different stacks.
- Coordinated and directed QA Testing effort in an Agile Sprint based methodology.

- Provided knowledge transfer to new joiners on project architecture and business flow diagrams.
- API test case design and execution for web services using SOAP UI tool.
- Utilized Salesforce Lightning to streamline policy approval process.
- Utilized POWER BI tool for data visualization and test summary reports.

Senior QA Engineer

UNISYS | Feb 2012-Oct 2016

Project : Lloyds Banking Group and TESCO (Data Transformation)

Overview : Lloyds Banking Group (LBG), undergoing a significant integration of Lloyds TSB and HBOS, selected UFSS as the mortgage servicing platform within the Mortgages area. On Borrowers, approximately 2 million out of HBOS' 2.7 million mortgage accounts are held, with the remaining 700,000 distributed across various systems.

Responsibilities :

- Executed STLC plans following IEEE standards to ensure efficient test design, reporting and risk analysis
- Utilized leading defect tracking tools such as Digite and Clear Quest for efficient handling of bugs
- Ensured accuracy and integrity of data throughout the extraction, transformation, and loading process of SSIS by utilizing SQL queries and complex stored procedures.
- Collaborated with the team in daily stand-ups for staying informed about work progress and resolving testing obstacles effectively.
- Submitted proposal for test automation utilizing Selenium webdriver and data driven framework
- Developed an automated regression suite by selecting appropriate test cases.
- Utilized size and complexity method to accurately estimate testing efforts.
- Utilized Power BI to analyze data and create visually appealing representations on test summary reports.
- Conducted root cause analysis for defects utilizing the Fishbone method.
- Managed metrics, quality artifacts, and participated in CAR/DAR sessions.

CIS DOT Victoria

UNISYS | Jan 2010-Feb 2012

Project: CIS DOT Australia

Overview : CIS DOT Australia (Department of Transportation Project). System provides train service information for passengers at metropolitan railway stations is known as PRIDE (Passenger Real-time Information Dissemination Equipment) for Department of Transport Victoria. Built on C++

Responsibilities:

- Evaluating the functionality of an application through the examination of design documents.
- Test Design, Test Execution, Test Reporting, Requirement Traceability Matrix, Defect Management, Reviews, and Walkthrough.
- Test case design and execution using Rational Functional Tester.
- Generated detailed bug reports, utilizing Bugzilla, inclusive of steps to reproduce the issue and accompanying screenshots.
- Performed various levels of testing including Smoke, Integration, System, and Regression testing.
- Adhered to project standards for quality and consistency in deliverables.

QA Engineer

UNISYS | Feb 2008-Jan 2010

Project : Health PAS Online (Maine and Idaho states, U.S.A)

Overview: Health Pas Online is an approach to make the claiming process online. The provider enrolls through the online application and registers their service locations and claim submission details.

Environment: ASP.NET, C#, SQL, and XML.

Responsibilities:

- Analysis of Use Case and DSD documents to prepare Requirements traceability matrix.
- Functional Test Case design, Execution, and Reporting Bugs using Digite.
- Test automation scripts execution and analyzing test results using QTP automation tool.
- Evaluation of application performance using Neo Load tool.
- Perform different levels of testing: Smoke, Functional testing (GUI, Web services etc.), Database and Regression testing.
- Performed Root Cause Analysis using the Fishbone analysis method.

ACCOMPLISHMENTS

- Inspire Award received for project Integrity during year 2022
- Recognized as Employee of the [2014] for outstanding performance and team contributions.
- Multiple Employee of month awards while working for Lloyds Bank project.
- Leading QA offshore team to achieve successful data migration with less defect rate, earning recognition and financial rewards from Unisys UK.

CERTIFICATIONS

- [ISTQB] - International Software Testing Quality Board foundation level.
- {HP} - Quick Test Professional 11.x
- A4Q Certified Selenium Tester
- Certified as salesforce Administrator and Power BI Analyst.
- Completed learnings on Principles of Test Automation for GUI Testing and AI in software testing.

EDUCATION AND TRAINING

Master of Science: Computer Science

Osmania University | Jun 2005